

Top 5 Selected Questions/Topics/Issues for
The Faculty/Staff Survey

GROUP A
1. Environment/leadership on campus that fosters open and collaborative communication that is student centered.
2. Create expectation among all employees that full participation in the college community is essential = accountability & responsibility.
3. Technology – ensure all constituents have full access & understanding of the tech possibilities for communication of critical student info. & barriers to success
GROUP B
1. Course syllabus/office hours posted via Banner
2. Quality of self-service online
3. Clear policies/procedures for students
4. Accuracy of information
5. Availability of help desk
6. Quality of student services – access (per 4., 5.)
7. Tech management satisfaction – plans for new and old computers
8. Parking
9. Commitment to diversity/equity – people’s perception
10. Course scheduling – offerings, days and times, does it meet the needs of the students?
GROUP C
1. How effective are our internal /external communications , e.g. within department ,within college and website and within community.
2. On a scale of 1-10, how satisfied are you with your job ?
3. What professional development opportunities would you be interested in?
4. How can the College encourage greater collaboration across departments ?

Individuals' Questions/Topics/Issues for
The Faculty/Staff Survey

GROUP A
<ol style="list-style-type: none"> 1. MyCOM Portal – effectiveness, student/faculty/staff user friendly 2. Auto Waitlist Notification- Do the students/faculty staff know how it works? 3. Nelnet Payment Plans – What do students/faculty/staff know about it? 4. Pre-req. enforcement – It's coming Nov. 14th – is “the word” out & do all students/faculty/staff know what it means?
<ol style="list-style-type: none"> 5. Is there faculty equity? 6. Is there staff equity? 7. Leadership w/one voice and one value? 8. Accountability & responsibility
<ol style="list-style-type: none"> 9. Student Education goal development 10. Identifying barriers to student success (from student's point of view) 11. Scheduling classes and services to best meet the needs of our students 12. Identify ways to allow students to take more units. (Help them reach their goals faster.) 13. Establish a climate on campus that involves all staff & faculty, to support student success. (Student centered environment)
<ol style="list-style-type: none"> 14. Improved communication between College staff (admin., faculty, classified) 15. Make the Student/Faculty Portal more user-friendly 16. Information to Students
<ol style="list-style-type: none"> 17. Quality of on-line self service 18. Clear published policies and procedures 19. Quality of customer service 20. Accuracy of information 21. Availability of Help Desk 22. Course Syllabus on-line 23. Office Hours on-line
GROUP B
<ol style="list-style-type: none"> 1. Equity – re: Staff – How we are <u>treated</u>; What we <u>do</u> actually 2. Technology – lack of funding 3. Student 1st versus reality 4. Blueprint stuck to 5. Office hrs. online 6. Parking

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<p>7. Technology management satisfaction (i.e., process of getting updated computers, etc.) 8. Parking 9. Campus climate – collegiality, etc. 10. Commitment to diversity/equity 11. Understanding of the needs of basic skills students 12. How new division of student services programs affects us and students 13. Course scheduling</p>
<p>14. Course syllabus on-line? 15. Office hours posted on-line?</p>
GROUP C
<p>1. Staff satisfaction-morale 2. Knowledge of institutional goals/objectives 3. (<i>illegible</i>) of utilizing Banner 4. Campus communication – How well it is done! 5. Campus website – good/bad indifferent 6. Dealing with budget issues</p>
<p>7. Programs – How are new programs developed? 8. Staffing – How can we increase diversity through hiring practices to reflect changes in student population? 9. Facilities – How can we ensure that we maximize use of facilities for College programs & for the community? 10. How can we strengthen the communications link to the community?</p>
<p>11. Job satisfaction in the workplace. How satisfied are you with your position/job at CoM? 12. Are there enough opportunities for professional development/training offered on campus <u>and</u> supported financially off campus? 13. Do you feel appreciated and recognized for the work you do? 14. If you could change three things at CoM, what would they be? (Multiple choice with room for comments – can mark 3 most important areas) 15. Do you like the structure of supervision and management at CoM? How would you propose to change or improve it? 16. Do you refer students to counselors regularly? 1x/sem; 1x/mo., to 1x/week; 1x/day 17. In what areas do you believe counselors can help students?</p>
<p>18. An understanding of what each department does...(Do we know what we all do? If not how can we educate each other...?)</p>

Individuals' Questions/Topics/Issues for
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19. **Communication** (Is it effective? How do we improve it...?)
20. **Changes within each department.** How is information shared with other departments?
21. How to **increase collaborate work to increase student success?**
22. What are the **major obstacles that faculty/staff face in helping students be successful?** How to overcome them?