

A Vision

for Nursing at California Pacific Medical Center



California Pacific
Medical Center

A Sutter Health Affiliate
With You. For Life.

CPMC...Where nurses make a difference

California Pacific Medical Center nurses model what is best in the art and science of patient and family-centered care. Supported by collaborative practice, education and research, life long professional nursing careers are born and nurtured at CPMC. Dedicated to caring, compassion and clinical expertise, CPMC nurses excel in providing the highest quality care and elevate nursing practice to a level of national distinction.

Making a difference...one patient at a time

Commitment to my co-workers

As your co-worker and with our shared organizational goal of excellent service to our customers, I commit the following:

- ✿ I will accept responsibility for establishing and maintaining healthy interpersonal relationships with you and every other member of this team.
- ✿ I will talk to you promptly if I am having a problem with you. The only time I will discuss it with another person is when I need advice or help in deciding how to communicate with you appropriately.
- ✿ I will establish and maintain a relationship of functional trust with you and every other member of this team. My relationship with each of you will be equally respectful, regardless of job titles or levels of educational preparation.
- ✿ I will not engage in bickering, back-biting, and blaming (3B's). I will practice caring committing and collaboration (3C's) in my relationship with you and ask you do the same with me.
- ✿ I will not complain about another team member and ask you not to as well. If I hear you doing so I will ask you to talk to that person.
- ✿ I will accept you as you are today, forgiving past problems and ask you to do the same with me.
- ✿ I will be committed to finding solutions to problems rather than complaining about them or blaming someone for them, and ask you to do the same.
- ✿ I will affirm your contribution to the quality of our service.
- ✿ I will remember that neither of us is perfect, and that human errors are opportunities, not for shame or guilt, but for forgiveness and growth.

CPMC



NURSES

Compiled by Marie Manthey

Beyond Medicine.